



New Beginnings Enterprises, Inc.
Community Developmental Disability Organization

Community Council / Affiliate Meeting
November 21, 2017 ~ 10:30 A.M.
New Beginnings CDDO ~ Neodesha
Minutes

Participants: In person: Jo Lee Dwight (NBE), Carol Paget, Adam Usry, Jerry Scott, Virgil O'Leary, Krista Moreno (Out 'N About)

Community participants: Via phone: Patti Blake (CRSS)

Affiliate participants: In person: Rachel Crigger (NBE), Ruby Philbern (NBE), Linda Young (KDADS), Tara Cunningham (NBE CDDO); Via Phone: Elaine Legitt (SKIL)

1. Determined council quorum. Quorum was met.
2. Minutes for August 2017 meeting were reviewed. One addition was added to the minutes under #5 - Review CSP policies on medication administration and restrictive intervention: "Community Service Providers should make an AIR Report and send to the CDDO and QMS. Jerry made the motion to approve the minutes as amended, Carol seconded the motion and the motion passed.
3. **Quality Assurance Overview**
 - a. **Quality Assurance Report & Disputes/Corrective Action Plans –**
Completed two Day/Residential reviews, with multiple deficiencies noted. Two agencies are on a Corrective Action Plan. Quarterly Quality Assurance Report was provided and reviewed.
 - b. **Provider Status / Changes –**
We continue to experience serious capacity issues in our CDDO area. We still have no residential service availability in Elk, Wilson or Greenwood counties. We very recently have had one provider express a possible interest in providing residential services in Wilson County, but is still researching costs to determine feasibility. *Krista with Out 'N About reported that they have been busy touring all of the parks in the neighboring communities, shopping and attended Neewollah events. *Jo Lee and Ruby with New Beginnings reported that they have attended parades in nearby communities, hosted the Annual Chili Cook off in Moline (with Out 'N About taking home the trophy once again!) and have finished selling poinsettias and are now delivering them. In addition, they have been to a circus, an out house event in Elk Falls, attended local sporting events, went to Pawhuska to the buffalo reserve, continue to deliver Meals on Whells, and attended Special Olympics bowling event with one person receiving a gold medal! *Patti with CRSS announced she has returned to work full time.

4. **CDDO Finance Report** – The Finance quarterly report was reviewed.
5. **CDDO Policies and Procedures Review** – All CDDO policies and procedures were reviewed as all policies have been revised and updated. Jerry made the motion to accept the policies as written and Carol seconded the motion. Motion passed.
6. **Discuss Old Business** –
 - a. **KanCare Update and Transition** – Agencies have reported issues with MCO’s not receiving appeals. Best practice is to send any appeal by certified mail with requested receipt to confirm the MCO’s receipt of appeal. Sunflower has recently refused to pay for home modifications so please remember to advocate for persons served and assist them with appealing those decisions. This is the time of the year that individuals can change their MCO for the upcoming year. Finally, MCO’s don’t appear to be consistent with the definition and application of “natural supports”, with one MCO continuing to apply it when considering support needed and drastically reducing hours of paid support due to this. There are also issues with a MCO reducing residential services due to a person not requiring a certain amount of hours each day. Finally, there is a renewed focus on back up plans and discussing what natural supports can provide. TCM’s play a vital role in assisting persons served and families in advocating for the needed support and have done a tremendous job in supporting their families.
 - b. **Strategic Plan Update** – The updated Strategic Plan was reviewed.
 - c. **CDDO Business Name/Conflict of Interest** - At our last meeting, the overwhelming majority determined it would be best to change the CDDO’s business name to eliminate any confusion between the CDDO and New Beginnings service provider. The Council discussed the possibility of exploring taking this one step further and separate from New Beginnings service provider with a separate board of directors. This would require approval/discussion with the County Commissioners for each of the four counties as they are the ones who designate the CDDO and some board members. The Council supports separation of the CDDO/CSP as much as possible. Tara will explore the legal requirements and costs for such a change and would like to change the business name at the time change in boards. The ultimate goal is to remove any potential conflict of interest as well as clarify the different roles of the CDDO versus the service provider. Jerry suggested looking at the county to offer possible meeting space rather than have a designated “office building” to save money. It was also suggested to look at schools, hospitals, community centers and senior centers for possible meeting space. In addition, the CDDO could possibly contract with New Beginnings for Accounting and IT support.
7. **Discuss New Business** –
 - a. **Satisfaction Survey Results** – Tara provided and discussed the report regarding the results of the recent Satisfaction Survey. The results continue to show a significantly high level of satisfaction with services.
 - b. **Meeting Dates for Next Year** – The Community Council will move their meeting dates to the third Thursday of each quarter at 11:00. Meetings for 2018 will be held on February 15th, May 17th, August 16th, and November 15th.

c. **Any Additional Items for Discussion** – None.

Respectfully Submitted,

Tara Cunningham
CDDO Director