



New Beginnings Enterprises, Inc. Community Developmental Disability Organization

Community Council / Affiliate Meeting

August 23, 2018 ~ 11:00 A.M.

New Beginnings CDDO ~ Neodesha Minutes

Participants: In person: Carol Paget, Virgil O'Leary, Krista Moreno (ONA); Via Phone: Adam Usry, Jerry Scott

Community participants: Via phone: Patti Blake (CRSS)

Affiliate participants: In person: Rachel Crigger (NBE), Jamie Wallace (NBE), Melissa Gillenwater (NBE), Tara Cunningham (NBE CDDO); Via phone: Elaine Legitt (SKIL), Diane Salyers (SEKRS), Laura Tucker (Accessible Home Health), Lena Ouellet (NBE)

1. Determined council quorum. Quorum was met.
2. Minutes for May 2018 meeting were reviewed. No corrections were noted. Adam made the motion to approve the minutes, Carol seconded the motion and the motion passed.
3. **Quality Assurance Overview -**
 - a. **Quality Assurance Report & Disputes/Corrective Action Plans –**

Completed two Residential reviews and eight day reviews. Issues include expired releases; ANE Hotline not posted; outdated physical exams, PCSPs, Behavior Support Plans, and rights training; and lack of direct support staff's knowledge of special diets. One agency remains on a Corrective Action Plan. Quarterly Quality Assurance Report was provided and reviewed.
 - b. **Provider Status / Changes –**

We continue to experience serious capacity issues in our CDDO area. We still have no residential service availability in Elk, Wilson or Greenwood counties. Thankfully we have been very fortunate and not had anyone who needed residential services recently so it hasn't been a major issue, although we are only one crisis away from it being a problem. We discussed the issues in recruiting providers to expand to our area. *Krista with ONA announced they have been busy with community activities and hawaiian themed activities on days when stuck indoors due to the extremely hot weather. Lena with NBE shared they participated in the 4th of July rodeo, West Elk Shodeo, Grenola ice cream social, Longton free fair and BBQ, Crazy days free bean feed and parade (where they also entered a float), Island Park and picnic. They also attended the movie night in Sedan and went to Howard to see Hurts Donuts Waambulance and were able to get donuts as well. Check out their facebook page to see pictures of this fun event. *Elaine with SKIL shared they are still working on the new PCSP format and updating plans. *Laura with Accessible Home Health announced they have moved their office

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to 118 W. Myrtle St. in Independence. In addition, one of the individual's they support was able to meet with Governor Colyer and Jim Kelley on the campaign tour and advocate for client rights.

4. **CDDO Finance Report** – The Finance quarterly report was reviewed. Tara reported the CDDO has since received Wilson County's 4th quarter allocation after this report was created. The report will be updated next quarter to reflect this payment.
5. **Discuss Old Business** –
 - a. **KanCare Update and Transition** – While the legislature ordered no significant changes to KanCare can be made without legislature approval, KDADS is moving forward with KanCare 2.0 stating there are no significant changes to the next phase of KanCare. Three MCO's have been awarded a contract effective 1/1/19. Two current MCO's, Sunflower and United Health Care, received contracts for the next phase of KanCare as well as Aetna, which is new to Kansas. Amerigroup, currently one of the original 3 MCO's, did not receive a contract for the next phase. Amerigroup filed an administrative appeal, however the judge denied the request for temporary restraining order to halt Aetna implementation. The judge set a hearing on September 5 to hear Amerigroup's appeal though. It's unclear at this time how this could effect the KanCare system going forward. At this point, Aetna is slated to receive all members currently assigned to Amerigroup and has committed to honoring all service plans for 90 days. Amerigroup Members will receive a letter in September notifying them of this new assignment and will be provided a number to call if they wish to change. Open enrollment for all MCO members begins in October and runs through the end of January. All members can change their MCO at this time, however Aetna won't be offered as a choice until January 1st.
 - b. **CDDO Peer Review Update** – Tara reviewed the CDDO Peer Review Final Report. Many of the issues revolve around policies, our website and separation between CDDO and Community Service Provider. I would like to add these items to our Strategic Plan and we'll discuss further during the Startegic Plan item on the agenda.
 - c. **CDDO Capacity Plan Report** – Tara shared the capacity report that was submitted to KDADS based on our conversation regarding capacity at our last meeting in May. See report for further information.
 - d. **CDDO Business Name** – Tara reported that the discussion regarding the business name change was mentioned during the annual Satisfaction Survey mailing and we received no negative feedback regarding our name suggestion. The only other suggestion we received was "Helping Hearts CDDO, because we care". Members discussed the alternative. Diane made the motion to change the CDDO business name to Little Ozarks CDDO as it better reflects our service area, Carol seconded the motion, and the motion passed. The name change will go before the Board of Directors, who will have final approval, at their next meeting in September or October. We also discussed the issue that many people still don't understand what the CDDO does or that it is different than the service provider. Tara reported that promoting this name change will be a good opportunity to educate the public about the role of the CDDO.
6. **Discuss New Business** –
 - a. **KDADS/CDDO Quarterly meeting Update** – Tara shared information from the KDADS/CDDO Stakeholder meeting held on August 16th: KDADS shared their plans for EVV (Electronic Visit Verification) implementation and announced they don't

intend to apply this requirement to Day or Residential services. 4 Waivers (PD, FE, TBI and IDD) will be up for renewal in 2019. KDADS plans to submit 4 distinct and separate waivers and will not create a universal waiver at this time. Public meetings will be held in the near future for stakeholder and family input. Medicaid eligibility for LTSS applicants will return to state government for management in the near future and the Clearinghouse will only manage pregnant women and Medicaid only population. This will be a positive change for our population due to the numerous issues with the Clearinghouse.

- b. **CDDO Draft Policy Review** – Tara reported this agenda item is unnecessary as the policy that was mentioned as a “Finding” in the CDDO Peer Review was actually reviewed by Community Council during our November 2017 meeting. The policy was inadvertently not uploaded for the peer review, therefore they weren’t aware it existed.
- c. **CDDO Strategic Plan review** – Tara reviewed the current strategic plan. Since we are at the end of the 3 year plan, now is the time to remove items that have been completed and add additional items based on the peer review. The strategic plan was reviewed and items were identified for removal as well as other additions.
- d. **Satisfaction Survey** - Tara reviewed the Satisfaction Survey report. Four of the items received the highest satisfaction response in the last 4 years. Most of the other items remained consistent with previous years with a few areas seeing a slight decrease.
- e. **Additional Items for Discussion/Concerns regarding CDDO** – No other concerns or information was reported. Our next meeting will be Thursday, November 15th at 11:00.

Respectfully Submitted,

Tara Cunningham
CDDO Director